Regional Communications System Network Incident Log June 1999

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Scheduled MaintenanceUnscheduled Maintenance▼ System Outage

| | Date Time | System(s) Impacted | Incident Summary |
|----------|------------------------------|---|---|
| • | 6-02-99 0930-1200 | North Peak | Installed surge protector. Site may go off the air. No interruption to service. |
| + | 6/02/99 1417 6/07/99 0723 | Mtn. Empire IR Site | T1 outage caused by bad PacBell phone cable We had to "wait" until cable was repaired. No coverage complaints received. |
| • | 6-07-99 0900-1800 | Palomar Mtn., Birch Hill, Boucher Hill | Marrow relocation project. Status update: Everything progressing according to plan. Palomar Mtn. radio site was down due to planned Birch/Marrow move. Site was up and operational at 1800. Boucher Hill trunking restored at 1418. |
| • | 6-09-99 0900-0915 | El Cajon Police Dept. Dispatch | Installed new circuit breaker in battery supply. Loss of consoles at El Cajon PD. |
| • | 6-10-99 1630 | Birch Hill (Marrow) | Marrow Trunked Radio Site up and operational. The Birch Hill IR site was relocated to Marrow to improve communications in the Mt. Palomar area. Back in service per project plan. Notice for information only. |
| # | 6-10-99 1925 6-11-99 0300 | Encina Power Plant Part of North Simulcast | Power outage due to plant accident. Loss of coverage around parts of Carlsbad. |
| ⇔ | 6-11-99 1000-1230 | North Simulcast System | Abnormally high busies caused by a malfunctioning controller card at Encina Power Plant. Problem was corrected and full channel capacity was restored. |
| • | 6-16-99 1000-1300 | Birch Hill (Marrow) | Microwave acceptance and radio optimizing. Radio traffic down for 1 hour maximum. Microwave down 1-2 minutes intervals. No major impact to users. |

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| • | 6-23-99 0800-1100 | PSC/TMC | Microwave radio system testing. Path down for testing. No impact to users. Loop protection worked as designed. |
| • | 6-23-99 0800-1100 | Woodson/Sierra Rojo | Path down for testing. No impact to users. Loop protection worked as designed. |
| ⇔ | 6-25-99 1852 6-26-99 1145 | El Cajon PD Dispatch | Dispatch Center not talking to Server at PSC. Problem was traced to Channel Bank at PSC. No impact to users. |
| # | 6-25-99 1200 6-28-99 1815 | San Miguel Part of South Simulcast System | Troubleshooting Simulcast distortion caused by Global Positioning Satellite (GPS) Time Signal. Problem traced to RF interference from High Powered TV transmitter. Temporary relocated GPS antenna down the mountain to minimize interference. Replacement antenna with filter on order. No loss of receive capability. Impacted transmit coverage mainly in Spring Valley and Lemon Grove. |
| • | 6-29-99 0900-1200 | North Simulcast (San Marcos Peak) | Reset controller and clear memory at site controller. No impact to users. |
| • | 6-30-99 0730-1200 | North Simulcast (San Marcos Peak) | Worked on controller CSR with Motorola support. No impact to users. |

July 7, 1999